

# ENVIRONMENTAL CONTROL UNITS WARRANTY

## **One Year Parts Guarantee – Worldwide**

If any part of your Air Rover Environmental Control Unit fails because of a manufacturing defect within a twelve month period from delivery date of purchase, Air Rover, Inc. will furnish without charge F.O.B. Tyler, Texas, the required replacement part. Any transportation, related service labor, diagnosis calls, filters, driers and/or refrigerant are not included.

Before Warranty transactions are executed, a written authorization number must be issued. For replacement parts, contact Air Rover, Inc. at (903) 877-3430 between 8:00am and 4:30pm Central Time Monday through Thursday, and between 8:00am and 3:30pm (CT) on Friday, and request a Material Return Authorization (MRA) number. Authorization must be obtained before any replacement parts are shipped. Air Rover, Inc. will invoice the replacement part pending receipt of the defective part, preserved and labeled with the MRA number. Air Rover, Inc. will then credit the invoice for the price of the replacement part.

## **90 Day Service Guarantee - CONUS, Canada, and Mexico**

All service labor charges and/or diagnostic call charges must be authorized prior to commencement of the service. To obtain service under this warranty, the customer must contact the Air Rover, Inc. Service Department at (903) 877-3430 between 8:00am and 4:30pm Central Time Monday through Thursday, and between 8:00am and 3:30pm (CT) on Friday, and request a Service Repair Authorization (SRA) Number. Also, authorization must be obtained before any replacement parts, other than those provided by Air Rover, Inc. are installed.

This 90 Day Service Guarantee applies to products purchased and retained for use in the United States, as well as units shipped for use in Canada and Mexico. Units used in the aforementioned countries are honored under the Air Rover, Inc.'s standard 90 Day Service and One Year Parts Guarantee. Air conditioning units used for rental purposes are not covered by this warranty.

## **Further Warranty Information**

THIS WARRANTY does not cover damages caused by improper installation, misuse of equipment or negligent servicing. Units that are to be used where ambient outside temperatures will be less than 45° F are not covered by this warranty unless said units are equipped with optional low ambient controls.

THIS WARRANTY constitutes the exclusive remedy of any purchaser of Air Rover, Inc. Portable Air Conditioners and is in lieu of all other warranties, expressed or implied, including, without limitation, any implied warranty or merchantability of fitness for use, to the fullest extent permitted by law. In no event shall Air Rover, Inc. be liable for incidental or consequential damages.

THIS WARRANTY gives you specific legal rights, and you may also have other rights which vary from state to state and country to country. Some states and countries do not allow limitations or exclusions, so the above limitations or exclusions may not apply in these cases.

AIR ROVER, INC. – Tyler, Texas WARRANTOR